



PUBLIC UTILITIES REGULATORY COMMISSION (PURC)

Public Utilities Regulatory Information Systems (PURIS)

1st Quarter, 2022



- Electricity purchases (GWh): 3,919.03
- Electricity sales (GWh): 2,465.55

Total Net Sales (GHC):
1,769,075,001.09

Residential (GHC):
728,196,966.95

Non-Residential (GHC):
300,513,865.98

SLT (GHC):
635,415,512.32

Public Street Light (GHC):
635,415,512.32

Energy Billed (kWh):
2,465,550,344.13

Residential (kWh):
1,162,829,505.59

Non-Residential (kWh):
330,209,770.04

SLT (kWh):
816,740,576

Public Street Light (kWh):
155,770,492.50

No. of Active Customers:
4,363,998

Residential (#):
3,749,573

Non-Residential (#):
612,383

SLT (#):
1,903

Public Street Light (#):
139

- Collection Ratio (Total Revenue/Total Sales): **79.87%**
- Customer per Feeder (#): **3,225**
- Customer Growth Rate: **1.6%**
- No. of Employees: **6,460**
- Customer per Employee Ratio (#): **753**

36.9 %
2022 Q1 Performance
Technical Distribution Losses 9.84%
Commercial Distribution Losses 27.15%

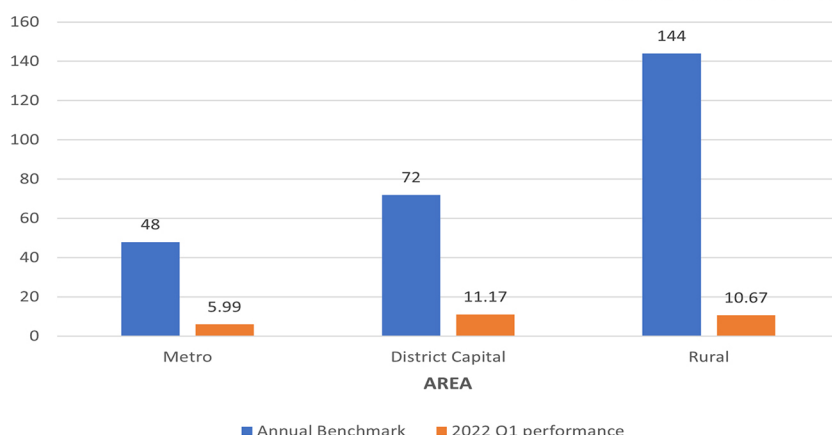
PURC Benchmark
22.6 %

System Losses:

Performance Statistics

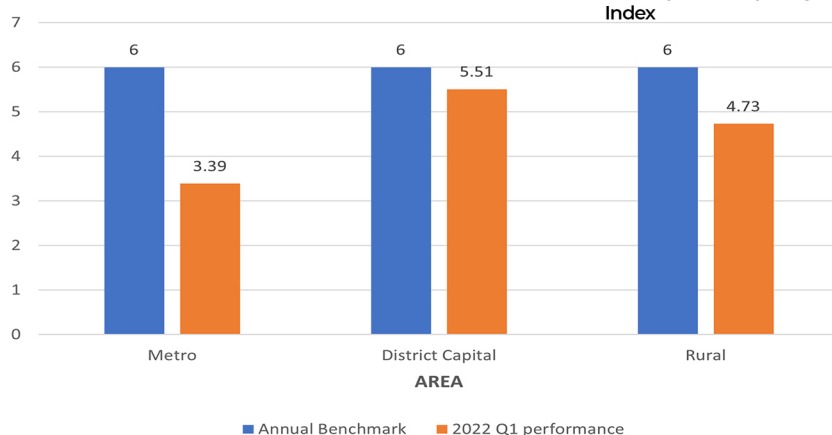
SAIDI (Hours/Customer)

SAIDI: System Average Interruption Duration Index



SAIFI (No. of Times)

SAIFI: System Average Interruption Frequency Index



CAIDI (Hours/Customer)

CAIDI: Customer Average Interruption Duration Index

