



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR ELECTRICITY COMPANY OF GHANA (ECG)

2025 Fourth Quarter Performance

INDICATOR	UNIT	Q4
Total Electricity Purchased	GWh	4,654.76
Total Electricity Distributed	GWh	3,348.03
System Losses	%	28.07%
Technical Distribution Losses	%	9.16%
Commercial Distribution Losses	%	18.91%
Collection Ratio (Total Revenue/Total Sales)	%	82.53%
Customer per Feeder	#	3,706
SAIFI	#/customer	14.16
Metro	#/customer	3.43
Urban	#/customer	5.51
Rural	#/customer	5.22
SAIDI	Hrs/customer	21.99
Metro	Hrs/customer	5.51
Urban	Hrs/customer	8.46
Rural	Hrs/customer	8.02
CAIDI	Hrs/customer	4.67
Metro	Hrs/customer	1.61
Urban	Hrs/customer	1.54
Rural	Hrs/customer	1.53
No. of Customers (Incl. Inactive)	#	5,693,190
No. of Employees	#	6,812
Customer per Employee Ratio	:1	836
Customer Growth Rate	%	0.30%

INDICATOR	UNIT	Q4
No. of Active Customers	#	5,044,738
<i>Residential</i>	#	4,347,206
<i>Non-Residential</i>	#	694,965
<i>SLT</i>	#	2,319
<i>Public Street Light</i>	#	248
Energy Billed	kWh	3,337,728,658.38
<i>Residential</i>	kWh	1,691,549,220.47
<i>Non-Residential</i>	kWh	504,501,375.16
<i>SLT</i>	kWh	948,811,222.41
<i>Public Street Light</i>	kWh	192,866,840.35
Total Net Sales	GHC	5,837,214,976.24
<i>Residential (sales)</i>	GHC	3,107,939,732.64
<i>Non-Residential (sales)</i>	GHC	864,602,465.11
<i>SLT (sales)</i>	GHC	1,610,961,464.56
<i>Public Street Light</i>	GHC	253,711,313.94
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	183.73
<i>Non-Residential</i>	GHp/kwh	171.38
<i>SLT</i>	GHp/kwh	169.79
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	177.54