



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG)

### KEY REGULATORY INDICATORS

#### 2019 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	2,867.08
Total Electricity Distributed	GWh	2,175.61
Total Electricity Exported	GWh	1.15
<b>System Losses</b>	<b>%</b>	
Technical Distribution Losses	GWh	691.47
Technical Distribution Losses	%	24.12%
Collection Ratio (Total Revenue/Total Sales)	%	88.62%
Customer per Feeder	#	2,996
<b>SAIFI</b>	<b>#/customer</b>	<b>42.96</b>
Metro	#/customer	8.67
Urban	#/customer	14.62
Rural	#/customer	19.67
<b>SAIDI</b>	<b>Hrs/customer</b>	<b>55.21</b>
Metro	Hrs/customer	12.53
Urban	Hrs/customer	18.74
Rural	Hrs/customer	23.94
<b>CAIDI</b>	<b>Hrs/customer</b>	<b>3.95</b>
Metro	Hrs/customer	1.45
Urban	Hrs/customer	1.28
Rural	Hrs/customer	1.22
No. of Employees	#	6,341
Customer per Employee Ratio	:1	617
Customer Growth Rate	%	4.12%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	987,269
5 to < 10 years	Number	634,327
10 to < 15 years	Number	881,010
15 to < 20 years	Number	1,067,212
> 20 years	Number	352,405

INDICATOR	UNIT	Q2
<b>No. of Active Customers</b>	#	<b>3,670,123</b>
<i>Residential</i>	#	3,140,481
<i>Non-Residential</i>	#	528,017
<i>SLT</i>	#	1,488
<i>Public Street Light</i>	#	137
<b>Energy Billed</b>	kWh	<b>2,175,600,943</b>
<i>Residential</i>	kWh	1,026,377,769
<i>Non-Residential</i>	kWh	337,243,133
<i>SLT</i>	kWh	678,317,658
<i>Public Street Light</i>	kWh	133,662,383
<b>Total Net Sales</b>	<b>GHC</b>	<b>1,375,131,901</b>
<i>Residential</i>	GHC	551,983,097
<i>Non-Residential</i>	GHC	319,575,794
<i>SLT</i>	GHC	484,503,434
<i>Public Street Light</i>	GHC	19,069,576
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	53.7797
<i>Non-Residential</i>	GHp/kwh	94.7612
<i>SLT</i>	GHp/kwh	71.4272
<b>Average Sale Price</b>	GHp/kwh	<b>66.41</b>