



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS
2021 Second Quarter Performance

INDICATOR	UNIT	Q2
Maximum Demand	MW	335.00
System (Total Losses)	%	28.80
Commercial Losses	%	19.30
Technical Losses	%	9.50
Total Electricity Purchased	GWh	456.15
Total Electricity Sales (kwh accounted for)	GWh	268.05
Number of Customers	#	1,011,150
Metro		124,906
District Capital		228,803
Rural		657,441
SAIDI		
Metro	Hours	31.80
District Capital	Hours	9.00
Rural	Hours	28.00
SAIFI		
Metro	Number	15.20
District Capital	Number	6.40
Rural	Number	15.60
CAIDI		
Metro	Hours	2.10
District Capital	Hours	1.40
Rural	Hours	1.80

AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	98.50
District Capital	%	99.60
Rural	%	98.70
METERING PERFORMANCE		
Number of Meters		1,011,150
Residential	Number	845,655
Commercial	Number	165,424
Special Load Tariff (SLT)	Number	71
Meter Age Distribution		996,345
0 to < 5 years	Number	413,913
5 to < 10 years	Number	307,137
10 to < 15 years	Number	66,272
15 to < 20 years	Number	76,279
> 20 years	Number	132,744
Number of meters replaced in the period		14,322
0 to < 5 years	Number	0
5 to < 10 years	Number	349
10 to < 15 years	Number	3,782
15 to < 20 years	Number	3,201
> 20 years	Number	6,990