



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2022 Fourth Quarter Performance

INDICATOR	UNIT	Q4
Total Electricity Purchased	GWh	3,795.44
Total Electricity Distributed	GWh	2,594.88
<b>System Losses</b>	%	<b>31.63%</b>
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	21.79%
Collection Ratio (Total Revenue/Total Sales)	%	79.88%
Customer per Feeder	#	3,280
<b>SAIFI</b>	#/customer	<b>12.09</b>
Metro	#/customer	2.70
Urban	#/customer	4.95
Rural	#/customer	4.44
<b>SAIDI</b>	Hrs/customer	<b>21.4</b>
Metro	Hrs/customer	4.52
Urban	Hrs/customer	8.77
Rural	Hrs/customer	8.11
<b>CAIDI</b>	Hrs/customer	<b>5.28</b>
Metro	Hrs/customer	1.68
Urban	Hrs/customer	1.77
Rural	Hrs/customer	1.83
No. of Customers (Incl. Inactive)	#	4,959,588
No. of Employees	#	6,407
Customer per Employee Ratio	:1	774
Customer Growth Rate	%	-0.29%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,926,993
5 to < 10 years	Number	1,436,034
10 to < 15 years	Number	757,523
15 to < 20 years	Number	265,206
> 20 years	Number	334,734

INDICATOR	UNIT	Q4
<b>No. of Active Customers</b>	#	<b>4,455,855</b>
<i>Residential</i>	#	3,833,902
<i>Non-Residential</i>	#	619,707
<i>SLT</i>	#	2,106
<i>Public Street Light</i>	#	140
<b>Energy Billed</b>	kWh	<b>2,594,879,838.33</b>
<i>Residential</i>	kWh	1,156,394,645.18
<i>Non-Residential</i>	kWh	378,914,268.15
<i>SLT</i>	kWh	903,800,432.50
<i>Public Street Light</i>	kWh	155,770,492.50
<b>Total Net Sales</b>	GHC	<b>2,077,295,468.22</b>
<i>Residential (sales)</i>	GHC	882,704,959.43
<i>Non-Residential (sales)</i>	GHC	357,033,611.14
<i>SLT (sales)</i>	GHC	732,608,241.80
<i>Public Street Light</i>	GHC	104,948,655.85
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	76.33
<i>Non-Residential</i>	GHp/kwh	94.23
<i>SLT</i>	GHp/kwh	81.06
<i>Public Street Light</i>	GHp/kwh	0.00
<b>Average Sale Price</b>	GHp/kwh	<b>80.86</b>