



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS

2020 Third Quarter Performance

INDICATOR	UNIT	Q3
System (Total Losses)	%	27.22
Commercial Losses	%	18.02
Technical Losses	%	9.20
Total Electricity Purchased	GWh	369.98
Total Electricity Sales (kwh accounted for)	GWh	269.41
Number of Customers	#	953,511
Metro		124,302
District Capital		212,711
Rural		616,498
SAIDI		
Metro	Hours	18.20
District Capital	Hours	10.30
Rural	Hours	16.00
SAIFI		
Metro	Number	12.32
District Capital	Number	8.41
Rural	Number	12.20
CAIDI		
Metro	Hours	1.57
District Capital	Hours	1.25
Rural	Hours	1.32
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.20
District Capital	%	99.50
Rural	%	99.30
METERING PERFORMANCE		
Number of Meters		2,551,283
Residential	Number	2,158,654
Commercial	Number	392,441
Special Load Tariff (SLT)	Number	188

INDICATOR	UNIT	Q3
Meter Age Distribution		720,267
0 to < 5 years	Number	340,432
5 to < 10 years	Number	308,253
10 to < 15 years	Number	71,582
15 to < 20 years	Number	86,550
> 20 years	Number	151,525
Number of meters tested during period		205
0 to < 5 years	Number	89
5 to < 10 years	Number	43
10 to < 15 years	Number	71
15 to < 20 years	Number	91
Number of meters replaced in the period		84,233
15 to < 20 years	Number	19,233
> 20 years	Number	65,000