



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS

2021 Fourth Quarter Performance

INDICATOR	UNIT	Q4
System (Total Losses)	%	26.01
Commercial Losses	%	16.81
Technical Losses	%	9.20
Total Electricity Purchased	GWh	450.46
Total Electricity Sales (kwh accounted for)	GWh	333.28
Number of Customers	#	1,136,050
Metro		141,877
District Capital		312,463
Rural		681,710
SAIDI		
Metro	Hours	6.50
District Capital	Hours	5.50
Rural	Hours	11.30
SAIFI		
Metro	Number	3.10
District Capital	Number	5.50
Rural	Number	11.30
CAIDI		
Metro	Hours	2.10
District Capital	Hours	2.00
Rural	Hours	1.30

INDICATOR	UNIT	Q4
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.71
District Capital	%	99.50
Rural	%	99.36
METERING PERFORMANCE		
Number of Meters		1,136,050
Residential	Number	965,240
Commercial	Number	170,728
Special Load Tariff (SLT)	Number	82
Meter Age Distribution		1,122,046
0 to < 5 years	Number	604,642
5 to < 10 years	Number	307,150
10 to < 15 years	Number	45,991
15 to < 20 years	Number	55,805
> 20 years	Number	108,458
Number of meters replaced in the period		44,356
0 to < 5 years	Number	0
5 to < 10 years	Number	3,018
10 to < 15 years	Number	9,569
15 to < 20 years	Number	14,337
> 20 years	Number	17,432