



PUBLIC UTILITIES REGULATORY COMMISSION

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ACCRA

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IMMEDIATE PRESS RELEASE

Re: Vending Challenge with the ECash and PNS Metering Systems of ECG

The Public Utilities Regulatory Commission (PURC) has noticed with concern, challenges experienced in vending, by consumers on ECash and PNS Metering Systems of the Electricity Company of Ghana (ECG). The Commission is closely monitoring the situation and in full discussions with the service provider to address the issue.

The Commission wishes to assure all affected customers of its commitment to ensuring the delivery of a safe and reliable utility service provision and to have the issue resolved quickly.



Ishmael Ackah

Dr. Ishmael Ackah
Executive Secretary