



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2021 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	3,803.03
Total Electricity Distributed	GWh	2,536.89
<b>System Losses</b>	<b>%</b>	<b>33.29%</b>
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	22.74%
Collection Ratio (Total Revenue/Total Sales)	%	77.93%
Customer per Feeder	#	3,083
<b>SAIFI</b>	<b>#/customer</b>	<b>17.81</b>
Metro	#/customer	4.17
Urban	#/customer	6.82
Rural	#/customer	7.18
<b>SAIDI</b>	<b>Hrs/customer</b>	<b>36.81</b>
Metro	Hrs/customer	6.88
Urban	Hrs/customer	14.50
Rural	Hrs/customer	15.43
<b>CAIDI</b>	<b>Hrs/customer</b>	<b>6.05</b>
Metro	Hrs/customer	1.65
Urban	Hrs/customer	2.25
Rural	Hrs/customer	2.15
No. of Employees	#	6,375
Customer per Employee Ratio	:1	730
Customer Growth Rate	%	3.42
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,897,831
5 to < 10 years	Number	1,365,748
10 to < 15 years	Number	726,065
15 to < 20 years	Number	260,060
> 20 years	Number	336,431

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q2</b>
<b>No. of Active Customers</b>	#	<b>4,162,824</b>
<i>Residential</i>	#	3,572,244
<i>Non-Residential</i>	#	588,673
<i>SLT</i>	#	1,777
<i>Public Street Light</i>	#	130
<b>Energy Billed</b>	<b>kWh</b>	<b>2,581,235,398.86</b>
<i>Residential</i>	kWh	1,245,240,905.09
<i>Non-Residential</i>	kWh	381,033,151.27
<i>SLT</i>	kWh	799,190,850.00
<i>Public Street Light</i>	kWh	155,770,492.50
<b>Total Net Sales</b>	<b>GHC</b>	<b>1,805,804,469.59</b>
<i>Residential (sales)</i>	GHC	811,433,287.80
<i>Non-Residential (sales)</i>	GHC	365,893,811.18
<i>SLT (sales)</i>	GHC	628,477,370.61
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	65.16
<i>Non-Residential</i>	GHp/kwh	96.03
<i>SLT</i>	GHp/kwh	78.64
<i>Public Street Light</i>	GHp/kwh	0
<b>Average Sale Price</b>	<b>GHp/kwh</b>	<b>74.45</b>