



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)

2025 First Quarter Performance

INDICATOR	UNIT	Q1
Maximum Demand	MW	382.90
Commercial Losses	%	19.19%
Technical Losses	%	13.03%
Total System Losses	%	32.22%
Total Electricity Purchased	GWh	592.64
Total Electricity Sales (kwh accounted for)	GWh	401.71
Number of Customers	#	1,319,626
Metro	Number	168,917
District Capital	Number	285,445
Rural	Number	865,264
SAIDI		
Metro	Hours/Customer	3.67
District Capital	Hours/Customer	12.51
Rural	Hours/Customer	17.08
SAIFI		
Metro	Number	4.41
District Capital	Number	9.69
Rural	Number	24.13

INDICATOR	UNIT	Q1
CAIDI		
Metro	Hours	0.83
District Capital	Hours	1.29
Rural	Hours	0.71
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.83%
District Capital	%	99.43%
Rural	%	99.22%
METERING PERFORMANCE		
Number of Meters		1,307,267
Residential	Number	1,092,176
Commercial	Number	215,002
Special Load Tariff (SLT)	Number	89
Meter Age Distribution		1,307,268
0 to < 5 years	Number	568,951
5 to < 10 years	Number	598,734
10 to < 15 years	Number	44,793
15 to < 20 years	Number	54,144
> 20 years	Number	40,646
Number of meters replaced in the period		1,688
0 to < 5 years	Number	12
5 to < 10 years	Number	99
10 to < 15 years	Number	988
15 to < 20 years	Number	438
> 20 years	Number	151
Number of Customers on Flat Rate	Number	12,360