



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2023 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	3,931.42
Total Electricity Distributed	GWh	3,128.11
System Losses	%	20.43%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	10.59%
Collection Ratio (Total Revenue/Total Sales)	%	53.96%
Customer per Feeder	#	3,341
SAIFI	#/customer	13.02
Metro	#/customer	3.61
Urban	#/customer	4.94
Rural	#/customer	4.47
SAIDI	Hrs/customer	24.63
Metro	Hrs/customer	6.77
Urban	Hrs/customer	8.74
Rural	Hrs/customer	9.12
CAIDI	Hrs/customer	5.69
Metro	Hrs/customer	1.88
Urban	Hrs/customer	1.77
Rural	Hrs/customer	2.04
No. of Customers (Incl. Inactive)	#	5,051,656
No. of Employees	#	6298
Customer per Employee Ratio	:1	802
Customer Growth Rate	%	0.44%
Metering Performance Data		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	
> 20 years	Number	

INDICATOR	UNIT	Q2
No. of Active Customers	#	4,543,908
<i>Residential</i>	#	3,911,745
<i>Non-Residential</i>	#	629,975
<i>SLT</i>	#	2,036
<i>Public Street Light</i>	#	152
Energy Billed	kWh	3,128,109,292.59
<i>Residential</i>	kWh	1,273,488,821.13
<i>Non-Residential</i>	kWh	395,332,518.96
<i>SLT</i>	kWh	1,303,517,460.00
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	3,835,227,307.16
<i>Residential (sales)</i>	GHC	1,456,416,105.25
<i>Non-Residential (sales)</i>	GHC	625,761,210.62
<i>SLT (sales)</i>	GHC	1,615,735,809.82
<i>Public Street Light</i>	GHC	137,314,181.47
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	114.36
<i>Non-Residential</i>	GHp/kwh	158.29
<i>SLT</i>	GHp/kwh	123.95
<i>Public Street Light</i>	GHp/kwh	
Average Sale Price	GHp/kwh	124.41