



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2021 Fourth Quarter Performance

INDICATOR	UNIT	Q4
Total Electricity Purchased	GWh	3,671.06
Total Electricity Distributed	GWh	2,469.29
System Losses	%	32.74%
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	22.19%
Collection Ratio (Total Revenue/Total Sales)	%	85.02%
Customer per Feeder	#	3,175
SAIFI	#/customer	18.73
Metro	#/customer	4.47
Urban	#/customer	7.41
Rural	#/customer	6.85
SAIDI	Hrs/customer	31.43
Metro	Hrs/customer	6.08
Urban	Hrs/customer	12.83
Rural	Hrs/customer	12.52
CAIDI	Hrs/customer	4.92
Metro	Hrs/customer	1.36
Urban	Hrs/customer	1.53
Rural	Hrs/customer	1.83
No. of Employees	#	6,383
Customer per Employee Ratio	:1	751
Customer Growth Rate	%	6.5
Metering Performance Data		
0 to < 5 years	Number	2,016,687
5 to < 10 years	Number	1,246,418
10 to < 15 years	Number	665,581
15 to < 20 years	Number	236,052
> 20 years	Number	297,479

INDICATOR	UNIT	Q4
No. of Active Customers	#	4,290,148
<i>Residential</i>	#	3,683,654
<i>Non-Residential</i>	#	604,505
<i>SLT</i>	#	1,853
<i>Public Street Light</i>	#	136
Energy Billed	kWh	2,469,289,999.50
<i>Residential</i>	kWh	1,165,402,038.84
<i>Non-Residential</i>	kWh	356,180,891.03
<i>SLT</i>	kWh	791,936,577.13
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	1,592,036,409.02
<i>Residential (sales)</i>	GHC	687,368,219.00
<i>Non-Residential (sales)</i>	GHC	390,089,786.00
<i>SLT (sales)</i>	GHC	514,578,403.00
Average Rate		
<i>Residential</i>	GHp/kwh	58.98
<i>Non-Residential</i>	GHp/kwh	109.52
<i>SLT</i>	GHp/kwh	64.98
<i>Public Street Light</i>	GHp/kwh	0
Average Sale Price	GHp/kwh	68.81