



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2021 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	3,569.58
Total Electricity Distributed	GWh	2,437.02
System Losses	%	31.73%
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	21.18%
Collection Ratio (Total Revenue/Total Sales)	%	87.01%
Customer per Feeder	#	3,051
SAIFI	#/customer	19.4
Metro	#/customer	4.34
Urban	#/customer	6.82
Rural	#/customer	8.24
SAIDI	Hrs/customer	35.44
Metro	Hrs/customer	6.63
Urban	Hrs/customer	12.77
Rural	Hrs/customer	16.04
CAIDI	Hrs/customer	5.35
Metro	Hrs/customer	1.53
Urban	Hrs/customer	1.87
Rural	Hrs/customer	1.95
No. of Employees	#	6,387
Customer per Employee Ratio	:1	714
Customer Growth Rate	%	1.39
Metering Performance Data		
0 to < 5 years	Number	1,701,956
5 to < 10 years	Number	1,296,852
10 to < 15 years	Number	686,179
15 to < 20 years	Number	241,118
> 20 years	Number	302,625

INDICATOR	UNIT	Q1
No. of Active Customers	#	4,073,255
<i>Residential</i>	#	3,493,974
<i>Non-Residential</i>	#	577,423
<i>SLT</i>	#	1,727
<i>Public Street Light</i>	#	131
Energy Billed	kWh	2,437,017,633.72
<i>Residential</i>	kWh	1,178,881,928.87
<i>Non-Residential</i>	kWh	363,252,192.35
<i>SLT</i>	kWh	739,113,020.00
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	1,665,647,695.48
<i>Residential (sales)</i>	GHC	747,219,518.12
<i>Non-Residential (sales)</i>	GHC	351,748,346.07
<i>SLT (sales)</i>	GHC	566,679,831.29
Average Rate		
<i>Residential</i>	GHp/kwh	63.38
<i>Non-Residential</i>	GHp/kwh	96.83
<i>SLT</i>	GHp/kwh	76.67
<i>Public Street Light</i>	GHp/kwh	0.00
Average Sale Price	GHp/kwh	73.01