



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR ELECTRICITY COMPANY OF GHANA (ECG)

2024 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	3,771.06
Total Electricity Distributed	GWh	2,835.46
System Losses	%	24.81%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	14.97%
Collection Ratio (Total Revenue/Total Sales)	%	75.85%
Customer per Feeder	#	3,604
SAIFI	#/customer	10.31
Metro	#/customer	2.18
Urban	#/customer	3.43
Rural	#/customer	4.70
SAIDI	Hrs/customer	19.62
Metro	Hrs/customer	3.73
Urban	Hrs/customer	7.12
Rural	Hrs/customer	8.77
CAIDI	Hrs/customer	5.66
Metro	Hrs/customer	1.71
Urban	Hrs/customer	2.08
Rural	Hrs/customer	1.87
No. of Customers (Incl. Inactive)	#	5,448,949
No. of Employees	#	6,468
Customer per Employee Ratio	:1	842
Customer Growth Rate	%	1.89%
Metering Performance Data		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	

> 20 years	Number	
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INDICATOR	UNIT	Q3
No. of Active Customers	#	4,804,858
<i>Residential</i>	#	4,144,325
<i>Non-Residential</i>	#	658,253
<i>SLT</i>	#	2,125
<i>Public Street Light</i>	#	155
Energy Billed	kWh	2,828,548,906.09
<i>Residential</i>	kWh	1,394,873,925.82
<i>Non-Residential</i>	kWh	441,312,434.06
<i>SLT</i>	kWh	836,592,053.71
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	4,056,747,894.34
<i>Residential (sales)</i>	GHC	1,945,525,126.99
<i>Non-Residential (sales)</i>	GHC	574,156,264.86
<i>SLT (sales)</i>	GHC	1,334,394,605.09
<i>Public Street Light</i>	GHC	202,671,897.40
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	139.48
<i>Non-Residential</i>	GHp/kwh	130.10
<i>SLT</i>	GHp/kwh	159.50
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	