



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR ELECTRICITY COMPANY OF GHANA (ECG)

2025 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	4,699.40
Total Electricity Distributed	GWh	3,087.35
System Losses	%	34.30%
Technical Distribution Losses	%	9.16%
Commercial Distribution Losses	%	25.14%
Collection Ratio (Total Revenue/Total Sales)	%	83.65%
Customer per Feeder	#	3,648
SAIFI	#/customer	11.76
Metro	#/customer	2.64
Urban	#/customer	3.94
Rural	#/customer	5.18
SAIDI	Hrs/customer	24.43
Metro	Hrs/customer	5.41
Urban	Hrs/customer	8.76
Rural	Hrs/customer	10.25
CAIDI	Hrs/customer	6.25
Metro	Hrs/customer	2.04
Urban	Hrs/customer	2.23
Rural	Hrs/customer	1.98
No. of Customers (Incl. Inactive)	#	5,603,676
No. of Employees	#	6,533
Customer per Employee Ratio	:1	858
Customer Growth Rate	%	1.50%

INDICATOR	UNIT	Q1
No. of Active Customers	#	4,959,830
<i>Residential</i>	#	4,274,373.00
<i>Non-Residential</i>	#	682,925.00
<i>SLT</i>	#	2,286.00
<i>Public Street Light</i>	#	246.00
Energy Billed	kWh	3,374,920,727.25
<i>Residential</i>	kWh	1,732,381,620.32
<i>Non-Residential</i>	kWh	526,437,557.21
<i>SLT</i>	kWh	923,234,709.37
<i>Public Street Light</i>	kWh	192,866,840.35
Total Net Sales	GHC	4,915,193,565.15
<i>Residential (sales)</i>	GHC	2,469,886,643.92
<i>Non-Residential (sales)</i>	GHC	734,013,449.46
<i>SLT (sales)</i>	GHC	1,403,886,872.28
<i>Public Street Light</i>	GHC	307,406,599.49
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	142.57
<i>Non-Residential</i>	GHp/kwh	139.43
<i>SLT</i>	GHp/kwh	152.06
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	144.81