



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS

2020 First Quarter Performance

INDICATOR	UNIT	Q1
Maximum Demand	MW	266.80
System (Total Losses)	%	27.60
Commercial Losses	%	15.60
Technical Losses	%	12.00
Total Electricity Purchased	GWh	374.90
Total Electricity Sales (kwh accounted for)	GWh	271.40
Number of Customers	#	953,125
Metro		121,716
District Capital		287,543
Rural		543,866
SAIDI		
Metro	Hours	2.55
District Capital	Hours	5.23
Rural	Hours	10.30
SAIFI		
Metro	Number	2.71
District Capital	Number	3.60
Rural	Number	6.21
CAIDI		
Metro	Hours	0.94
District Capital	Hours	1.45
Rural	Hours	1.66
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.88
District Capital	%	99.76
Rural	%	99.53
METERING PERFORMANCE		
Number of Meters		926,271
Residential	Number	768,156
Commercial	Number	158,022
Special Load Tariff (SLT)	Number	93

INDICATOR	UNIT	Q1
Meter Age Distribution		886,314
0 to < 5 years	Number	431,482
5 to < 10 years	Number	352,598
10 to < 15 years	Number	102,234
15 to < 20 years	Number	30,945
> 20 years	Number	9,011
Number of meters tested during period		497
0 to < 5 years	Number	115
5 to < 10 years	Number	210
10 to < 15 years	Number	65
15 to < 20 years	Number	23
> 20 years	Number	84
Number of meters replaced in the period		4,847
0 to < 5 years	Number	24
5 to < 10 years	Number	76
10 to < 15 years	Number	210
15 to < 20 years	Number	324
> 20 years	Number	4,213