



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)

2024 Fourth Quarter Performance

INDICATOR	UNIT	Q4
Maximum Demand	MW	360.10
Total Electricity Purchased	GWh	538.86
Total Electricity Sales (kwh accounted for)	GWh	368.28
Total System Losses	%	31.66%
Commercial Losses	%	20.72%
Technical Losses	%	10.94%
Number of Customers	#	1,290,087
Metro	Number	167,511
District Capital	Number	277,563
Rural	Number	845,013
SAIDI		
Metro	Hours/Customer	8.85
District Capital	Hours/Customer	6.12
Rural	Hours/Customer	18.64
SAIFI		
Metro	Number	10.21
District Capital	Number	8.36
Rural	Number	25.54

INDICATOR	UNIT	Q4
CAIDI		
Metro	Hours	0.87
District Capital	Hours	0.73
Rural	Hours	0.73
METERING PERFORMANCE		
Number of Meters		1,278,027
Residential	Number	1,065,900
Commercial	Number	212,041
Special Load Tariff (SLT)	Number	86
Meter Age Distribution		1,269,598
0 to < 5 years	Number	545,957
5 to < 10 years	Number	587,185
10 to < 15 years	Number	43,930
15 to < 20 years	Number	52,730
> 20 years	Number	39,796
Number of meters replaced in the period		1,062
0 to < 5 years	Number	9
5 to < 10 years	Number	46
10 to < 15 years	Number	763
15 to < 20 years	Number	229
> 20 years	Number	15
Number of Customers on Flat Rate	Number	12,060