



# PUBLIC UTILITIES REGULATORY COMMISSION (PURC)

## Public Utilities Regulatory Information Systems (PURIS)

### 3rd Quarter, 2021



- Electricity purchased (GWh): 3,480.47
- Electricity Distributed (GWh): 2,441.72

**Total Net Sales (GHC):**  
1,698,945,733.08

- Residential (GHC): 757,833,533.49
- Non-Residential (GHC): 318,965,928.77
- SLT (GHC): 622,146,270.82

**Energy Billed (kWh):**  
2,441,724,440.56

- Residential (kWh): 1,164,614,400.43
- Non-Residential (kWh): 331,285,039.62
- SLT (kWh): 790,054,508.00
- Public Street Light (kWh): 155,770,492.50

**No. of Active Customers:**  
4,230,211

- Residential (#): 3,631,470
- Non-Residential (#): 596,799
- SLT (#): 1,810
- Public Street Light (#): 132

- Collection Ratio (Total Revenue/Total Sales): **86.91%**
- Customer per Feeder (#): **3,132**
- Customer Growth Rate: **5.07%**
- No. of Employees: **6,359**
- Customer per Employee Ratio (#): **743**

**29.84 %**  
**2022 Q1 Performance**  
**22.6 %**  
**PURC Benchmark**  
**10.55%**  
**Technical Distribution Losses**  
**19.29%**  
**Commercial Distribution Losses**

**System Losses:**

### Performance Statistics

