



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)

2025 Fourth Quarter Performance

INDICATOR	UNIT	Q4
Maximum Demand	MW	362.12
Commercial Losses	%	15.12%
Technical Losses	%	13.03%
Total System Losses	%	28.15%
Total Electricity Purchased	GWh	598.47
Total Electricity Sales (kwh accounted for)	GWh	430.03
Number of Customers	#	1,395,899
Metro	Number	177,816
District Capital	Number	299,552
Rural	Number	918,531
SAIDI		
Metro	Hours/Customer	1.09
District Capital	Hours/Customer	1.04
Rural	Hours/Customer	8.25
SAIFI		
Metro	Number	1.56
District Capital	Number	2.34
Rural	Number	15.01

INDICATOR	UNIT	Q4
CAIDI		
Metro	Hours	0.70
District Capital	Hours	0.44
Rural	Hours	0.55
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.95%
District Capital	%	99.95%
Rural	%	99.63%
METERING PERFORMANCE		
Number of Meters		2,738,931
Residential	Number	1,369,512
Commercial	Number	1,136,695
Special Load Tariff (SLT)	Number	232,724
Meter Age Distribution		2,699,420
0 to < 5 years	Number	1,369,512
5 to < 10 years	Number	598,370
10 to < 15 years	Number	619,932
15 to < 20 years	Number	50,136
> 20 years	Number	61,470
Number of meters replaced in the period		1,546
0 to < 5 years	Number	22
5 to < 10 years	Number	98
10 to < 15 years	Number	988
15 to < 20 years	Number	438
> 20 years	Number	0
Number of Customers on Flat Rate	Number	11,502