



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS

2021 First Quarter Performance

INDICATOR	UNIT	Q1
Maximum Demand	MW	304.50
System (Total Losses)	%	29.59
Commercial Losses	%	19.82
Technical Losses	%	9.77
Total Electricity Purchased	GWh	450.85
Total Electricity Sales (kwh accounted for)	GWh	261.44
Number of Customers	#	1,006,446
Metro		129,055
District Capital		225,984
Rural		651,407
SAIDI		
Metro	Hours	6.90
District Capital	Hours	10.20
Rural	Hours	11.90
SAIFI		
Metro	Number	2.00
District Capital	Number	7.80
Rural	Number	11.80
CAIDI		
Metro	Hours	3.40
District Capital	Hours	1.50
Rural	Hours	1.00

INDICATOR	UNIT	Q1
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.70
District Capital	%	99.50
Rural	%	99.50
METERING PERFORMANCE		
Number of Meters		1,006,446
Residential	Number	841,541
Commercial	Number	164,838
Special Load Tariff (SLT)	Number	67
Meter Age Distribution		958,342
0 to < 5 years	Number	361,588
5 to < 10 years	Number	307,486
10 to < 15 years	Number	70,054
15 to < 20 years	Number	79,480
> 20 years	Number	139,734
Number of meters replaced in the period		14,396
0 to < 5 years	Number	460
5 to < 10 years	Number	643
10 to < 15 years	Number	4,552
15 to < 20 years	Number	8,281
> 20 years	Number	460