



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2023 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	3,995.00
Total Electricity Distributed	GWh	2,649.78
System Losses	%	33.67%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	23.83%
Collection Ratio (Total Revenue/Total Sales)	%	57.68%
Customer per Feeder	#	3,326
SAIFI	#/customer	12.12
Metro	#/customer	3.4
Urban	#/customer	4.7
Rural	#/customer	4.02
SAIDI	Hrs/customer	21.53
Metro	Hrs/customer	6.26
Urban	Hrs/customer	8.29
Rural	Hrs/customer	6.98
CAIDI	Hrs/customer	5.34
Metro	Hrs/customer	1.84
Urban	Hrs/customer	1.76
Rural	Hrs/customer	1.74
No. of Customers (Incl. Inactive)	#	5,029,656
No. of Employees	#	6,354
Customer per Employee Ratio	:1	792
Customer Growth Rate	%	1.01%
Metering Performance Data		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	
> 20 years	Number	

INDICATOR	UNIT	Q1
No. of Active Customers	#	4,501,081
<i>Residential</i>	#	3,874,725
<i>Non-Residential</i>	#	624,192
<i>SLT</i>	#	2,019
<i>Public Street Light</i>	#	145
Energy Billed	kWh	2,649,775,182.41
<i>Residential</i>	kWh	1,277,743,588.77
<i>Non-Residential</i>	kWh	352,888,528.14
<i>SLT</i>	kWh	863,372,573.00
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	2,792,676,914.04
<i>Residential (sales)</i>	GHC	1,115,922,413.39
<i>Non-Residential (sales)</i>	GHC	435,197,426.38
<i>SLT (sales)</i>	GHC	1,104,242,892.80
<i>Public Street Light</i>	GHC	137,314,181.47
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	87.34
<i>Non-Residential</i>	GHp/kwh	123.32
<i>SLT</i>	GHp/kwh	127.90
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	106.47