



PUBLIC UTILITIES REGULATORY COMMISSION (PURC)

Public Utilities Regulatory Information Systems (PURIS)

1st Quarter, 2020



- Electricity purchased (GWh): 3,207.39
- Electricity Distributed (GWh): 2,313.22

Total Net Sales (GHC):
1,561,168,986.80

Residential (GHC):
652,546,213.31

Non-Residential (GHC):
347,748,116.99

SLT (GHC):
560,874,656.50

Recoveries (GHC):
437,364.00

Energy Billed (kWh):
2,300,160,657.23

Residential (kWh):
1,114,358,224.96

Non-Residential (kWh):
331,184,163.21

SLT (kWh):
701,882,558.00

Public Street Light (kWh):
152,735,711.06

No. of Active Customers:
3,849,106

Residential (#):
3,296,818

Non-Residential (#):
550,534

SLT (#):
1,621

Public Street Light (#):
133

- Collection Ratio (Total Revenue/Total Sales):
87.01%
- Customer per Feeder (#):
3,051
- Customer Growth Rate:
1.25%
- No. of Employees:
6,506
- Customer per Employee Ratio (!):
665

27.88 %
2022 Q1 Performance
Technical Distribution Losses 10.55%
Commercial Distribution Losses 17.33%

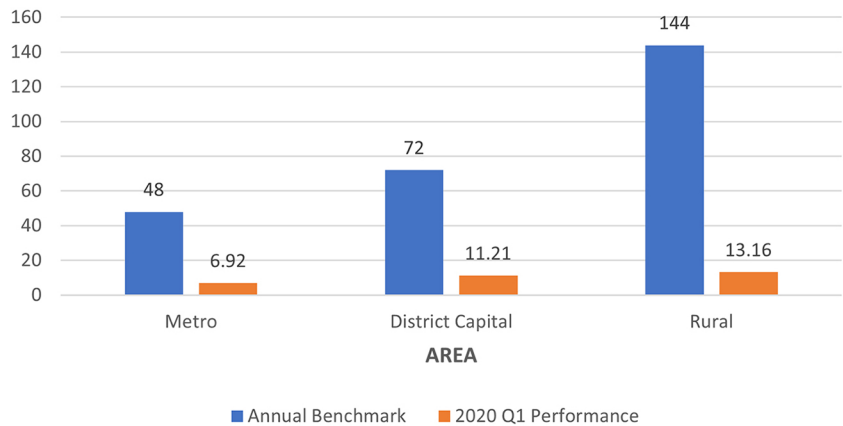
PURC Benchmark
22.6 %

System Losses:

Performance Statistics

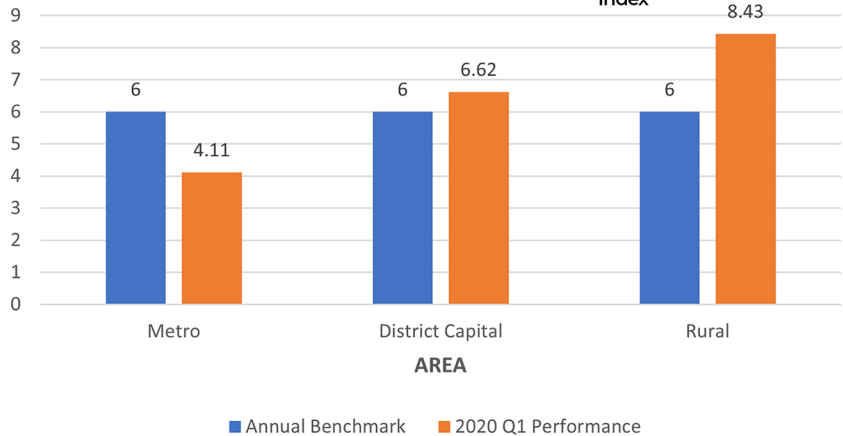
SAIDI Hours/Customer

SAIDI: System Average Interruption Duration Index



SAIFI (No. of Times)

SAIFI: System Average Interruption Frequency Index



CAIDI (Hours/Customer)

