



# **PUBLIC UTILITIES REGULATORY COMMISSION**

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**May 07, 2021**

## **PRESS RELEASE**

### **REPORT ON PRELIMINARY INVESTIGATIONS INTO ERRATIC POWER SUPPLY**

The Public Utilities Regulatory Commission (PURC), as indicated in its Press Release dated March 11, 2021, has concluded preliminary investigations into the causes of recent erratic power supply and system collapse experienced in the country. The Commission has established through its regulatory monitoring that, the erratic power supply coupled with low voltages especially during peak hours have been caused by a number of factors across the value chain of electricity supply.

These include, but are not limited to, the following:

1. Technical challenges in the natural gas supply network;
2. New transmission infrastructure being constructed on the National Interconnected Transmission System (NITS);
3. Planned and unplanned maintenance activities on aspects of the NITS;
4. Reduction in reactive power support in the mid-portion of the country; and
5. Emergency upgrade and modification works on the NITS to increase reactive power support and improve voltages in the mid-portion of the country

A detailed report on the preliminary investigation can be found on the Commission's website

<https://www.purc.com.gh/categ/reports/subcategories/electricity>

Following the conclusion of the preliminary investigations, the Commission in accordance with its regulatory processes is ascertaining the liabilities and possibility of compensation to consumers in recognition of any loss occasioned by the erratic power supply.

The Commission further encourages consumers to report any case of damaged equipment to the nearest ECG/NEDCo office for the appropriate action failing which the report may be forwarded to the PURC for redress.


**Contact us on:**

- **Toll Free:** 0800 100 700
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- **Website:** [www.purc.com.gh](http://www.purc.com.gh)
- **Contact details of all the PURC's regional offices are provided on the website.**

The Commission assures key stakeholders and the general public of its commitment to protecting the interests of consumers and utility service providers.

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Signed



**Mami Dufie Ofori (Mrs.)**

**Executive Secretary**



