



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2021 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	3,480.47
Total Electricity Distributed	GWh	2,441.72
System Losses	%	29.84%
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	19.29%
Collection Ratio (Total Revenue/Total Sales)	%	86.91%
Customer per Feeder	#	3,132
SAIFI	#/customer	16.69
Metro	#/customer	4.09
Urban	#/customer	6.67
Rural	#/customer	5.93
SAIDI	Hrs/customer	30.82
Metro	Hrs/customer	6.49
Urban	Hrs/customer	12.07
Rural	Hrs/customer	12.26
CAIDI	Hrs/customer	5.46
Metro	Hrs/customer	1.58
Urban	Hrs/customer	1.81
Rural	Hrs/customer	2.07
No. of Employees	#	6,359
Customer per Employee Ratio	:1	743
Customer Growth Rate	%	5.07
Metering Performance Data		
0 to < 5 years	Number	1,919,721
5 to < 10 years	Number	1,263,023
10 to < 15 years	Number	670,900
15 to < 20 years	Number	237,994
> 20 years	Number	299,273

INDICATOR	UNIT	Q3
No. of Active Customers	#	4,230,211
<i>Residential</i>	#	3,631,470
<i>Non-Residential</i>	#	596,799
<i>SLT</i>	#	1,810
<i>Public Street Light</i>	#	132
Energy Billed	kWh	2,441,724,440.56
<i>Residential</i>	kWh	1,164,614,400.43
<i>Non-Residential</i>	kWh	331,285,039.62
<i>SLT</i>	kWh	790,054,508.00
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	1,698,945,733.08
<i>Residential (sales)</i>	GHC	757,833,533.49
<i>Non-Residential (sales)</i>	GHC	318,965,928.77
<i>SLT (sales)</i>	GHC	622,146,270.82
Average Rate		
<i>Residential</i>	GHp/kwh	65.07
<i>Non-Residential</i>	GHp/kwh	96.28
<i>SLT</i>	GHp/kwh	78.75
<i>Public Street Light</i>	GHp/kwh	0
Average Sale Price	GHp/kwh	74.32