



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2020 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	2,964.47
Total Electricity Distributed	GWh	2,408.83
<b>System Losses</b>	<b>%</b>	<b>18.74%</b>
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	8.19%
Collection Ratio (Total Revenue/Total Sales)	%	55.19%
Customer per Feeder	#	3,395
<b>SAIFI</b>	<b>#/customer</b>	<b>16.02</b>
Metro	#/customer	3.27
Urban	#/customer	5.41
Rural	#/customer	7.34
<b>SAIDI</b>	<b>Hrs/customer</b>	<b>23.33</b>
Metro	Hrs/customer	4.18
Urban	Hrs/customer	8.71
Rural	Hrs/customer	10.44
<b>CAIDI</b>	<b>Hrs/customer</b>	<b>4.31</b>
Metro	Hrs/customer	1.28
Urban	Hrs/customer	1.61
Rural	Hrs/customer	1.42
No. of Employees	#	6,435
Customer per Employee Ratio	:1	689
Customer Growth Rate	%	3.95%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	2,132,152
5 to < 10 years	Number	1,036,076
10 to < 15 years	Number	466,340
15 to < 20 years	Number	285,705
> 20 years	Number	166,404

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q3</b>
<b>No. of Active Customers</b>	#	<b>3,951,766</b>
<i>Residential</i>	#	3,386,739
<i>Non-Residential</i>	#	563,220
<i>SLT</i>	#	1,675
<i>Public Street Light</i>	#	132
<b>Energy Billed</b>	kWh	<b>2,423,057,130.18</b>
<i>Residential</i>	kWh	1,258,961,794.83
<i>Non-Residential</i>	kWh	307,231,514.61
<i>SLT</i>	kWh	718,577,301.00
<i>Public Street Light</i>	kWh	138,286,519.74
<b>Total Net Sales</b>	<b>GHC</b>	<b>1,647,624,181.04</b>
<i>Residential</i>	GHC	757,779,557.97
<i>Non-Residential</i>	GHC	322,426,729.40
<i>SLT</i>	GHC	567,417,893.67
<i>Recoveries</i>	GHC	551,550.00
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	60.19
<i>Non-Residential</i>	GHp/kwh	104.95
<i>SLT</i>	GHp/kwh	78.96
<b>Average Sale Price</b>	GHp/kwh	<b>72.11</b>