



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG)

KEY REGULATORY INDICATORS

2019 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	2,684.47
Total Electricity Distributed	GWh	2,033.47
Total Electricity Exported	GWh	1.29
System Losses	%	
Technical Distribution Losses	GWh	651.00
Technical Distribution Losses	%	24.25%
Collection Ratio (Total Revenue/Total Sales)	%	83.45%
Customer per Feeder	#	3,219
SAIFI	#/customer	21.37
Metro	#/customer	4.16
Urban	#/customer	7.39
Rural	#/customer	9.82
SAIDI	Hrs/customer	35.4
Metro	Hrs/customer	7.37
Urban	Hrs/customer	13.00
Rural	Hrs/customer	15.03
CAIDI	Hrs/customer	5.06
Metro	Hrs/customer	1.77
Urban	Hrs/customer	1.76
Rural	Hrs/customer	1.53
No. of Employees	#	6,312
Customer per Employee Ratio	:1	666
Customer Growth Rate	%	5.98%
Metering Performance Data		
0 to < 5 years	Number	1,559,861
5 to < 10 years	Number	1,002,106
10 to < 15 years	Number	371,820
15 to < 20 years	Number	413,901
> 20 years	Number	152,665

INDICATOR	UNIT	Q3
No. of Active Customers	#	3,735,512
<i>Residential</i>	#	3,197,685
<i>Non-Residential</i>	#	536,084
<i>SLT</i>	#	1,606
<i>Public Street Light</i>	#	137
Energy Billed	kWh	2,033,467,553
<i>Residential</i>	kWh	967,406,548
<i>Non-Residential</i>	kWh	298,252,191
<i>SLT</i>	kWh	634,146,431
<i>Public Street Light</i>	kWh	133,662,383
Total Net Sales	GHC	1,621,103,470
<i>Residential</i>	GHC	606,961,160
<i>Non-Residential</i>	GHC	303,534,013
<i>SLT</i>	GHC	499,272,101
<i>Public Street Light</i>	GHC	211,336,196
Average Rate		
<i>Residential</i>	GHp/kwh	62.7411
<i>Non-Residential</i>	GHp/kwh	101.7709
<i>SLT</i>	GHp/kwh	78.7314
Average Sale Price	GHp/kwh	74.21