



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG)

### KEY REGULATORY INDICATORS

#### 2020 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	3,207.39
Total Electricity Distributed	GWh	2,313.22
<b>System Losses</b>	<b>%</b>	<b>27.88%</b>
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	17.33%
Collection Ratio (Total Revenue/Total Sales)	%	84.70%
Customer per Feeder	#	3,312
<b>SAIFI</b>	<b>#/customer</b>	<b>19.16</b>
Metro	#/customer	4.11
Urban	#/customer	6.62
Rural	#/customer	8.43
<b>SAIDI</b>	<b>Hrs/customer</b>	<b>31.29</b>
Metro	Hrs/customer	6.92
Urban	Hrs/customer	11.21
Rural	Hrs/customer	13.16
<b>CAIDI</b>	<b>Hrs/customer</b>	<b>4.93</b>
Metro	Hrs/customer	1.68
Urban	Hrs/customer	1.69
Rural	Hrs/customer	1.56
No. of Employees	#	6,506
Customer per Employee Ratio	:1	665
Customer Growth Rate	%	1.25%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,964,650
5 to < 10 years	Number	1,069,429
10 to < 15 years	Number	492,908
15 to < 20 years	Number	291,140
> 20 years	Number	180,794

INDICATOR	UNIT	Q1
<b>No. of Active Customers</b>	#	<b>3,849,106</b>
<i>Residential</i>	#	3,296,818
<i>Non-Residential</i>	#	550,534
<i>SLT</i>	#	1,621
<i>Public Street Light</i>	#	133
<b>Energy Billed</b>	kWh	<b>2,300,160,657.23</b>
<i>Residential</i>	kWh	1,114,358,224.96
<i>Non-Residential</i>	kWh	331,184,163.21
<i>SLT</i>	kWh	701,882,558.00
<i>Public Street Light</i>	kWh	152,735,711.06
<b>Total Net Sales</b>	<b>GHC</b>	<b>1,561,168,986.80</b>
<i>Residential</i>	GHC	652,546,213.31
<i>Non-Residential</i>	GHC	347,748,116.99
<i>SLT</i>	GHC	560,874,656.50
<i>Recoveries</i>	GHC	437,364.00
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	58.56
<i>Non-Residential</i>	GHp/kwh	105.00
<i>SLT</i>	GHp/kwh	79.91
<i>Public Street Light</i>	GHp/kwh	0.00
<b>Average Sale Price</b>	GHp/kwh	<b>72.70</b>