

The PURC Weekly Newsletter provides a concise, refreshing and balanced take on the weekly activities carried out by various Directorates in the Commission. It highlights on the top stories and delivers news on regulated activities for staff and key stakeholders.

2019 TARIFF REVIEW

The Commission has initiated the process for the examination and approval of electricity and water tariffs for the year 2019 - 2023 tariff period in accordance with the Public Utilities Regulatory Commission Act, 1997 (Act 538). Tariff proposals have been received from utility service providers and other stakeholders. Institutions that have submitted their proposals include the following:



As part of the process, the utility service providers were invited by the Commission to make presentations on their submissions and discuss any discrepancies that may arise prior to the final review.



Mr. Ishmael Edjekumhene, Chairman of the Technical Committee of PURC



Mrs. Mami Dufie Ofori, Executive Secretary of PURC speaking at the meeting



Mr. Ebenezer Baiden making a presentation on ECG tariff proposal



Staff and Commissioners of PURC Meeting with officials of NEDCo

MONITORING

12th November 2018

The Water Services and Performance Monitoring (WSPM) Directorate visited the Weija treatment plant to investigate a drop in production levels. The team found out that the treatment plant was in operation but the filters needed rehabilitation.

The Commission therefore made the necessary arrangements and followed up to ensure that the filters are replaced by the Ghana Water Company Limited.

15th November 2018

The WSPM Directorate also visited the Accra and Tema Booster Stations to investigate a reported interruption in water supply to some parts of Accra East.

The team found out that the Booster Stations were operating at full capacity.

OUTREACH

23rd November 2018

The Greater Accra regional office of the PURC, as part of efforts to constantly engage with consumers and the general public, undertook outreach programs in areas including East legon, American House, Asharley Botwe and Adjiriganor.

The purpose of these programs was to bring the Commission closer its publics, increase awareness of the Commission, and make the Commission easily accessible for consumers to seek the resolution of any issue concerning electricity and water.

The outreach team pasted posters with information on the Commission's contact numbers, address and office location. They also undertook one-on-one education with the public and took their complaints for resolution.



PURC Greater Accra Regional Staff out on the Field



The Team Pasting the Posters



Staff engaging consumers one-on-one



A copy of the Poster