



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2022 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	3,913.03
Total Electricity Distributed	GWh	2,465.55
System Losses	%	36.99%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	27.15%
Collection Ratio (Total Revenue/Total Sales)	%	79.87%
Customer per Feeder	#	3,225
SAIFI	#/customer	13.63
Metro	#/customer	3.39
Urban	#/customer	5.51
Rural	#/customer	4.73
SAIDI	Hrs/customer	27.83
Metro	Hrs/customer	5.99
Urban	Hrs/customer	11.17
Rural	Hrs/customer	10.67
CAIDI	Hrs/customer	6.06
Metro	Hrs/customer	1.77
Urban	Hrs/customer	2.03
Rural	Hrs/customer	2.26
No. of Employees	#	6,460
Customer per Employee Ratio	:1	753
Customer Growth Rate	%	1.60
Metering Performance Data		
0 to < 5 years	Number	1,731,070
5 to < 10 years	Number	1,436,084
10 to < 15 years	Number	757,523
15 to < 20 years	Number	265,206
> 20 years	Number	334,734

INDICATOR	UNIT	Q1
No. of Active Customers	#	4,363,998
<i>Residential</i>	#	3,749,573
<i>Non-Residential</i>	#	612,383
<i>SLT</i>	#	1,903
<i>Public Street Light</i>	#	139
Energy Billed	kWh	2,465,550,344.13
<i>Residential</i>	kWh	1,162,829,505.59
<i>Non-Residential</i>	kWh	330,209,770.04
<i>SLT</i>	kWh	816,740,576
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	1,769,075,001.10
<i>Residential (sales)</i>	GHC	728,196,966.95
<i>Non-Residential (sales)</i>	GHC	300,513,865.98
<i>SLT (sales)</i>	GHC	635,415,512.32
<i>Public Street Light</i>	GHC	104,948,655.85
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	62.62
<i>Non-Residential</i>	GHp/kwh	91.01
<i>SLT</i>	GHp/kwh	77.80
<i>Public Street Light</i>	GHp/kwh	0.00
Average Sale Price	GHp/kwh	72.05